# A critique of contemporary translation technology

The Threlford Lecture 2016 Chartered Institute of Linguists Dorothy Kenny Dublin City University

# TRANSLATION IN THE DIGITAL AGE

MICHAEL CRONIN





Translators are generally well disposed to technology.

(Koskinen and Ruokonen 2017) (LeBlanc 2013, 2017)

# Outline

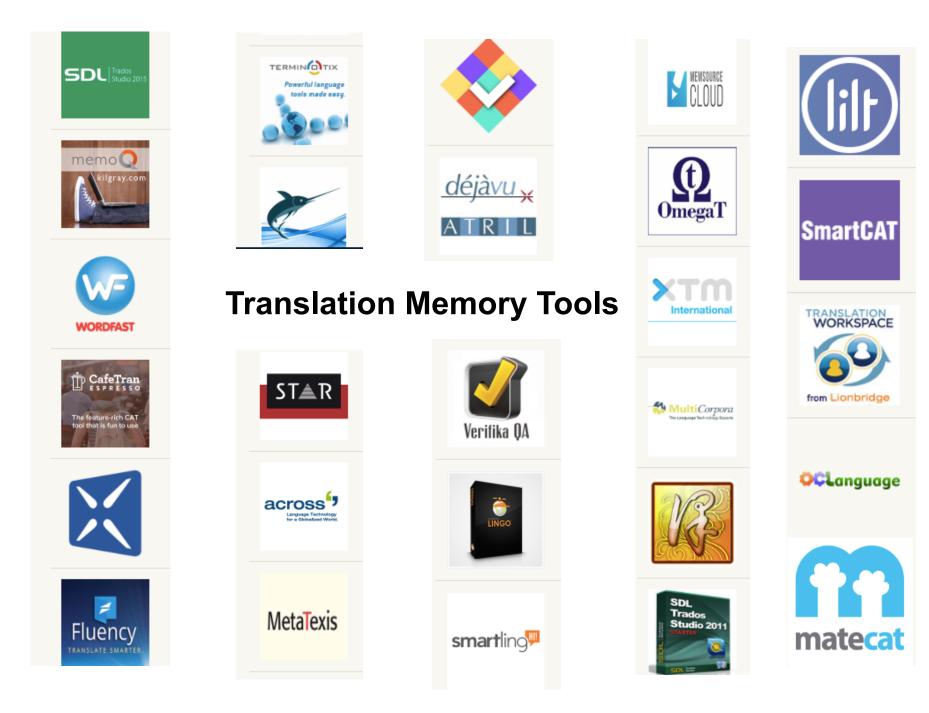
- Translation technologies (in three words)
- Impact on translation and translators
- The bigger picture

#### **Translation Strategies**

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#### **Translation Memory**

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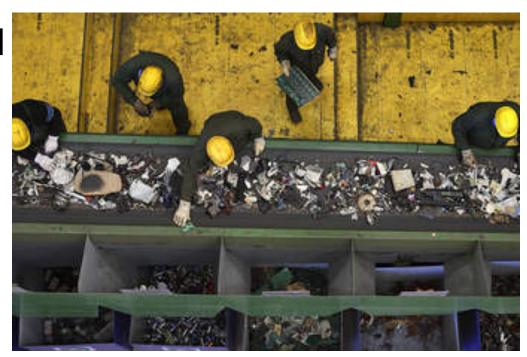




# Statistical Machine Translation

Translations stored in translation memories can be reused.

They can also be recycled...



#### **Example SMT Systems**

Google translate

#### KantanMT.com

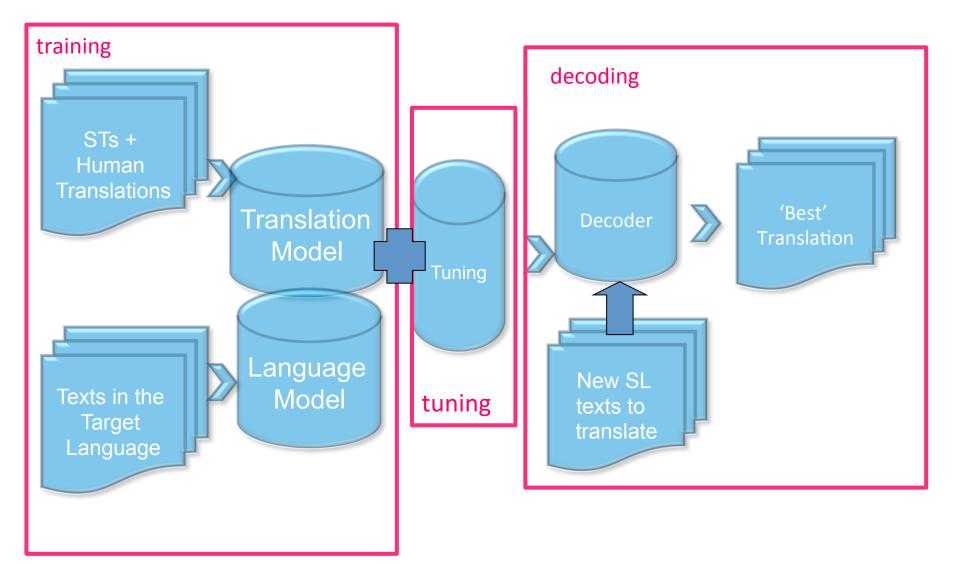


**Microsoft Translator** 





#### **SMT** Architecture



#### So what gets recycled?

• Phrase translations for den Vorschlag learned from the Europarl corpus:

English	$\phi(ar{e} f)$	English	$\phi(ar{e} f)$
the proposal	0.6227	the suggestions	0.0114
's proposal	0.1068	the proposed	0.0114
a proposal	0.0341	the motion	0.0091
the idea	0.0250	the idea of	0.0091
this proposal	0.0227	the proposal,	0.0068
proposal	0.0205	its proposal	0.0068
of the proposal	0.0159	it	0.0068
the proposals	0.0159		

Source: Philipp Koehn http://www.statmt.org/book/slides/05phrase-based-models.pdf

# **Statistical Machine Translation**

Early IWSLT experiments shared at IBM evaluat start	Google Translate moves fully to SMT	SMT is state of the art, out-performing all other approaches to MT	Neural MT outperforms SMT in shared tasks

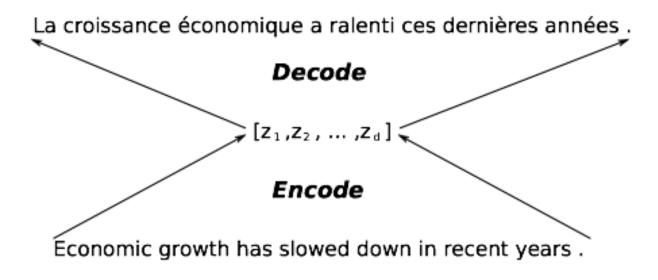
# **Neural Machine Translation**

NMT is appealing since it is conceptually simple. NMT is essentially a big recurrent neural network that can be trained end-to-end and translates as follows. It reads through the given source words one by one until the end, and then, starts emitting one target word at a time until a special end-of-sentence symbol is produced.

Luong and Manning 2015

#### **Neural Machine Translation**

Cho et al. 2014



# Neural Machine Translation

From the architectural point of view, a large recurrent network trained for end-to-end translation is considerably simpler than traditional MT systems that integrate multiple components and processing steps. On the other side, the NMT process is less transparent than previous paradigms. Indeed, it represents a further step in the evolution from rule-based approaches that explicitly manipulate knowledge, to the statistical/data-driven framework, still comprehensible in its inner workings, to a subsymbolic framework in which the translation process is totally opaque to the analysis.

Bentivogli et al. 2016

#### Back to SMT...

# TM and SMT Combined

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	3. Die Rolle der Bundeskanzlerin oder des Bundeskanzlers	3. The role of the Chancellor								
		МТ								
3267828	Die Bundeskanzlerin oder der Bundeskanzler hat eine hervorgehobene Stellung in der Regierung.	>	The Chancellor or the Chancellor has a prominent position in the government.							
			TRANSLATED							
	Translation Matches     Concordance     Glossary	_	Add your personal TM							
	Die Kanzlerin oder der Kanzler bestimmt, wer Mitglied der Regierung werden soll, da ihr beziehungsweise ihm allein das Recht zur Kabinettsbildung zusteht.									
	Die Regierungschefin oder der Regierungschef wählt die Ministerinnen und Minister aus und macht einen für den Bundespräsidenten verbindlichen Vorschlag ihrer Ernennung oder Entlassung.									
	Außerdem entscheidet sie oder er über die Zahl der Ministerinnen oder Minister und legt ihre Geschäftsbereiche fest.									
	Die Bundeskanzlerin oder der Bundeskanzler bestimmt die Eckpfeiler der Regierungspolitik (Kanzlerprinzip).									
267022	A. Die Polle der Ministerin oder des Ministers									

#### MateCat

www.eu-bridge.eu/lecture.html





- International Center for Advanced Communication Technologies (InterACT)
- Exzellenznetzwerk: 8 Top-Universitäten
  - Gegründet 2004
  - Direktor: Alex Waibel
- · Ziel des Zentrums:
  - Ausbildung: Internationalisierung f
    ür Studierende, Mitarbeiter, Forschungsgruppen

Karlsruhe Institute of Technology (KIT)

Department of Informatics Introducing the First Simultaneous Translation Service by Computer

**MOBILE**TECHNOLOGIES

 Forschung: Zukunftsweisende Kommunikationstechnologien



# **Skype Translator**



www.skype.com/en/features/skype-translator

#### **Responses from Translation Studies?**

It is usually enough for translators who want to use [Google Translate] for initial drafting to know *nothing at all* about SMT

statistical-based MT, along with its many hybrids, is destined to turn most translators into posteditors one day, perhaps

soon

Pym 2012

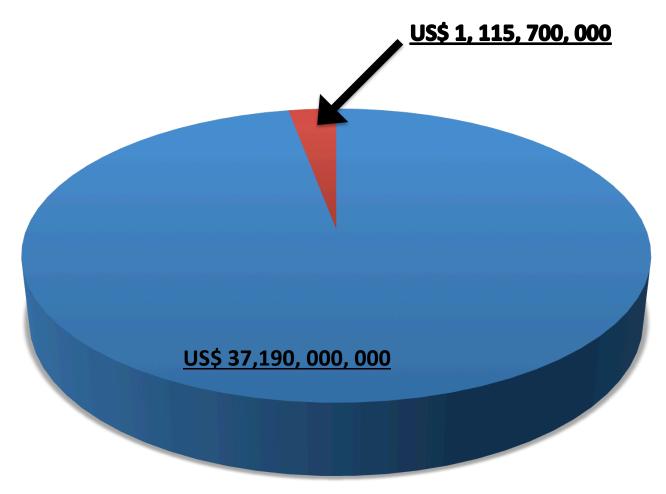
Robinson 2012

the question, in the long term, will not be *whether* translation will be done from the MT baseline, but simply *when* (and for which types of text and into which languages).

Garcia 2010

#### The inevitability of post-editing?

# Share of the translation services market accounted for by PEMT



Source: Common Sense Advisory 2014

#### 'The contribution of PEMT to the overall market has been slowly creeping up over the last few years, but it is still relatively small ...'

Common Sense Advisory 2014

CSA 2012: 38.63% of LSPs offered PEMT Almaghout *et al*. 2012: 42%; Doherty *et al*. 2013: 34%

#### And for which ... and into which languages?

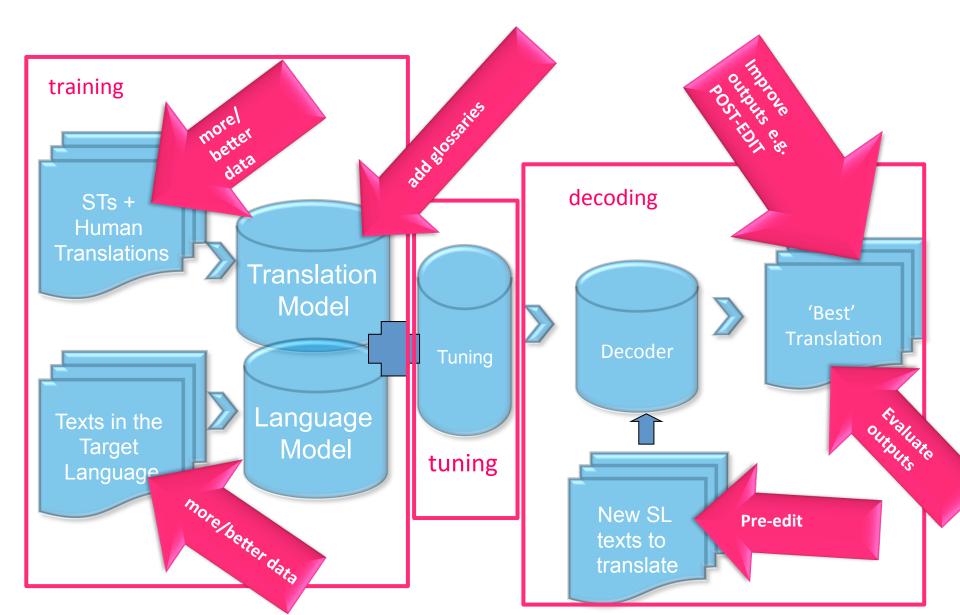
Source	Target Language											
Language	da	de	el	en	es	fr	fi	it	nl	pt	sv	
da	-	18.4	21.1	28.5	26.4	28.7	14.2	22.2	21.4	24.3	28.3	
de	22.3	-	20.7	25.3	25.4	27.7	11.8	21.3	23.4	23.2	20.5	
el	22.7	17.4	-	27.2	31.2	32.1	11.4	26.8	20.0	27.6	21.2	
en	25.2	17.6	23.2	-	30.1	31.1	13.0	25.3	21.0	27.1	24.8	
es	24.1	18.2	28.3	30.5	-	40.2	12.5	32.3	21.4	35.9	23.9	
fr	23.7	18.5	26.1	30.0	38.4	-	12.6	32.4	21.1	35.3	22.6	
fi	20.0	14.5	18.2	21.8	21.1	22.4	-	18.3	17.0	19.1	18.8	
it	21.4	16.9	24.8	27.8	34.0	36.0	11.0	-	20.0	31.2	20.2	
nl	20.5	18.3	17.4	23.0	22.9	24.6	10.3	20.0	-	20.7	19.0	
pt	23.2	18.2	26.4	30.1	37.9	39.0	11.9	32.0	20.2	-	21.9	
SV	30.3	18.9	22.8	30.2	28.6	29.7	15.3	23.9	21.9	25.9	-	

Table 2: BLEU scores for the 110 translation systems trained on the Europarl corpus

Source: Koehn 2005

## And why just post-editing?

#### Possible Interventions to Improve MT Output



# **Issues in Post-Editing**

- Environments
- Productivity
- Cognitive effort
- Enjoyment
- Payment

# Post-Editing Effort?

raw MT editing effort may be equivalent to that required for 80%-90% fuzzy matches in translation memory

O'Brien 2006, Guerberof 2008

# Post-Editing Enjoyment?

Moorkens and O'Brien 2017

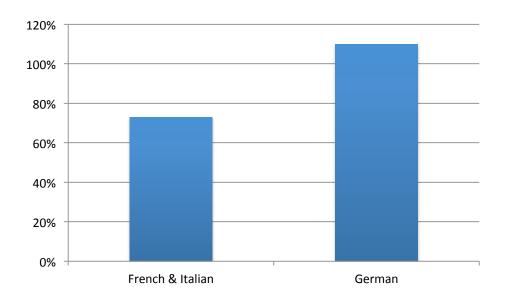
an edit-intensive, mechanical task that requires correction of basic linguistic errors over and over again

it's mechanics, and if it's mechanic, there must be a way it could be done by a machine

Informant F in Moorkens and O'Brien 2017

## Payment

Percentage of normal translation rate at least 75% of translators were willing to accept to take on post-editing jobs



Alessandro Cattelan's (Translated.net) purchase order acceptance rate experiment 2012 https://www.matecat.com/publications/a-fair-rate-for-post-editing/

# Productivity

Productivity can be expressed in terms of two key performance indicators:

- Time to edit: the average number of words processed by the translator in a given time span
- Post-editing effort: the average percentage of word changes applied by the translator on the matches provided

Cattelan ibid.

# What Post-Editors Want

- ways of eliminating repetitive tasks
- confidence scores
  - system tells the user how good or bad it thinks the SMT output it
- provenance data
  - where does the proposal from the TM/SMT system come from?
- status data
  - is the proposal already approved? Pending approval? etc.

#### New generation TM/MT tools

- Feed of SMT directly to editor where there is no useful translation already in translation memory
- Feature whereby translators can create their own SMT systems based on their own proprietary data
- Intelligent auto-completion
- Real-time retraining of background SMT systems
- Quality estimation (confidence scores)
- Provenance data
- Productivity information
- User Activity Logging

#### **Confidence Measures**

#### Lisboa y Madrid desee embarcarse en un camino diferente del adoptado por Grecia e Irlanda.

The goal of confidence measures highlighting is twofold. First, it helps the user to spot wrong translations (words with very low confidence are rendered in red). Second, it can also inform the user about the dubious translations (rendered in orange).

CasMaCat User Guide

#### **Translation Technology in Translation Studies**

Focus has been on description of tools, their functions and design, and 'how to' guides written for pedagogical/training purposes.

Far less emphasis on the "deeper implications of these technologies set within a wider spectrum of cultural (i.e. ethical, political, social) concerns" (Folaron 2013: 6)

Not to mention economic and legal concerns...

## Professional ethics and SMT

In the case of Free Online MT

- breach of contract
- confidentiality (despite 'anonymisation')
- permission to use others' work
- attribution (Drugan and Babych 2010)

Translators constantly concerned about having to work to lower quality standards, to produce just 'good enough' (postedited) translation (see Drugan 2013)

### Translation ethics (Chesterman 2001)

Typical foci:

- representation of STs, authors, the Other
- service, communication, norms

What about the world's responsibility towards translators and interpreters? This would belong to 'a general ethics of translation and translatorial behaviour'.

### **Translation ethics**

**virtue**: 'an acquired human quality that helps a person strive for excellence in a practice'

in order to make the best ethical decisions, the most important virtue that a translator can possess is the desire to make the right decision:

'the translator must *want* to be a *good* translator, must strive for excellence in the practice of translation'

(Chesterman 2001)

The post-editor's dilemma?

# How can you strive to be your best at being just 'good enough'?

Kenny 2011

## The Ethics of Representation: Translation as a natural resource



'[Microsoft's] largest available natural resource is the nearly two decades of product documentation that has been localized into an increasing range of languages and preserved as translation memories.'

Joscelyne (2009: 7)

### Natural Resource Metaphor

#### ~45 instances of discovery of/discover\*+dir obj

#### N Concordance

17 exists. However, this was not sufficiently balanced by a conservative discovery of correspondences in the pair extraction algorithm. Although the 18 subset of the phrase pairs in the Baseline+Syntax model.10 This discovery is a very positive and interesting by-product of these experiments. 19 cognates (Sect. 4.1) and an algorithm for applying the induced rules to the discovery of potential cognates in a corpus (Sect. 4.2). 4.1 Learning 20 and used to group together related data. This approach supports the discovery of knowledge from the acquired data (i.e. from the ground) instead 21 Till now, the focus of most of the investigations in this field has been on the discovery and pairing of bilingual sites, domains, HTML documents and 22 available texts, we propose and investigate a general framework for the discovery of such expressions from comparable corpora. The main practical 23 not received much attention, possibly because in many applications the discovery of translationally equivalent vocabulary items was the main goal 24 to search for their translations in the French sentences. This makes the discovery of the different translation possibilities more difficult (adaptées à, 25 text needs to be produced by translators before it can be used for the discovery of new dictionary entries. Bilingual comparable corpora are an

Kenny (in preparation)

### Natural Resource Metaphor

#### 9 instances of MINE in the *Machine Translation* Corpus, e.g.:

#### N Concordance

parallel alignment approaches. We are interested in (1) how to mine web content and prepare HTML files for bilingual text alignm of bilingual corpus building. What we need is to seek ways to mine the widely available web resources to bridge the gap in the accessing server-resident databases. Translators can still mine their own databases, and expand them with the translation u previously have been shown to profit from translation equivalents mined from comparable corpora, including construction of probabi translation extraction of web-based materials is mostly related to mining web contents as a bilingual corpus and aligning the bilingual on data source acquisition for natural language processing tasks by mining the world wide web. Representative works related to the

#### 655 instances of EXTRACT in the *Machine Translation* Corpus, e.g.:

#### N Concordance

370 texts. These are also the two primary challenges facing systems that extract translations from bilingual websites. As we know, the building 371 rder are going to be preferable to orderings which are very different. We first extract permutations from alignments, and then apply standard dista 372 parser with deterministic head-finding, while Owczarzak et al. (2007a) extract the semantic dependency relations from an LFG parser (Cahi 373 to lemmas and suffixes. 4. Apply morphological transformation rules. 5. Extract the surface string. For syntactic transformation, we propose 374 original is aligned with its translation at the sentence level) can be used to extract newdictionary entries with high accuracy (Dagan and Church 375 nodes. Starting from this definition, a linear-time algorithm is proposed to extract translation rules through one-time traversal of the leaf nodes i 376 make use of new tools to automatically build a large parallel treebank and extract a set of linguistically-motivated phrase pairs from it. We show 377 news releases in the StatCan publication The Daily. The goal is to extract translations for translation memory systems, for translation 378 Abstract Statistical methods to extract translational equivalents from non-parallel corpora hold the pro-

Kenny (in preparation)

# **Ethics and Translation Teaching**

If we move straight to 'translating from MT', what other previous, hard-earned accomplishment might be put in jeopardy?

> (Garcia 2010, 2011) (Hirshmann 1991; Morozov 2013)

## **Ethics and New Translation Tools**

Surveillance? Higher risk of 'data dispossession'?

### Economics

"We've decided not to pay most people for performing the new roles that are valuable in relation to the latest technologies. Ordinary people 'share', while elite network presences generate unprecedented fortunes."

"in the long term, this way of using network technology is not even good for the richest and most powerful players, because their ultimate source of wealth can only be a growing economy. Pretending that data come from the heavens instead of from people can't help but eventually shrink the overall economy."

(Lanier 2013: 11,12)

# Legal Issues



#### Studies on translation and multilingualism

Translation and intellectual property rights

Source documents to be translated will ...generally be protected under copyright in the European Union. Similarly, short segments (bits and pieces of such source documents and translations) may also be protected by copyright. The length of a work is ... not per se a pertinent criterion to assess originality

Troussel and Debussche (2014)

## Social Issues: Shifting Identities

- 'cross-language carriers' (Joscelyne and Van der Meer 2008)
- 'post-editor' used to describe person editing matches from translation memory, as well as translations from an MT engine (e.g. Guerberof 2008)
- 'monolingual translator' used to describe posteditor with no knowledge of the SL (Koehn 2010; Koehn et al. 2013)
- 'translating by post-editing' (Garcia 2011)

### **Boundary Shifters**

The actors in my study also morph their identities. Musicians on occasion turn into salesmen; engineers on occasion turn into musicians; and engineers can become salesmen...When the modular Moog synthesizer was first used in recording studios, no one knew what to call its operators: were they engineers, programmers, producers, musicians, or what?...I call these actors "boundary shifters.'



Pinch (2008)

### Moving towards a conclusion



#### Technoneutrals

"on the one hand this, but on the other hand that"

(Tehranian 1990; Morozov 2013)

## Science and Technology Studies

The impact of a technology:

- is always mediated through institutions and social forces
- does not flow from the inherent characteristics of the technology
- is not neutral
- depends on the context

# And finally:

The time is ripe for even more research into translation technology that comes from within the humanities and social sciences.

We need more sociologically-oriented, ethically-aware, critical research in translation technology.

Thank you!

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