CIOL TRANSLATORS DAY 14 MARCH 2025



Combining the best of human intuition and digital tools to evolve as a 'Next-Gen' language expert





ABOUT ME

LingBox and my journey



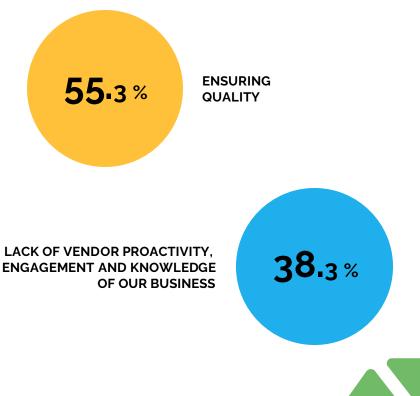


The world will always need translators but not in the way we imagined





Quality over price: Nimdzi's 2024 findings highlight what clients really value



SOURCE: THE 2024 NIMDZI 100 REPORT | WHAT BUYERS WANT | THE MAIN CHALLENGES OF BUYER-SIDE LOCALISATION LEADERS





SOURCE: Figure 1: THE 2024 NIMDZI 100 REPORT | WHAT BUYERS WANT | WHAT BUYERS VALUE MOST IN RELATIONSHIPS WITH LSPs



KEY CONTRIBUTORS HELPING BUSINESSES THRIVE GLOBALLY

(🔵

Moving beyond translation

This shift isn't about survival - it's about evolution and redefining our role





What if translation becomes a luxury skill and premium service?





OLD vs NEW TRANSLATOR IDENTITY

The Translator's Evolution: from words to global strategy



NEW REALITY



Advising clients on tone, brand messaging, market adaptation and strategy. A translator becomes a global communication strategist, cultural engineer and high-level consultant.

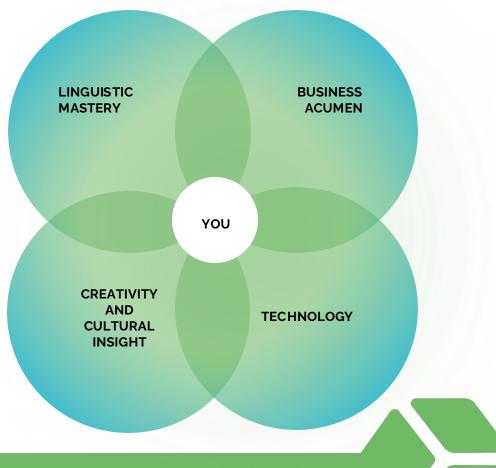


Intelligence beyond language: offering more than words

What's your advantage over AI?

The future belongs to language experts who bring something beyond language.

Insight into cultural nuances, tone and brand alignment: AI can predict behaviour, but only humans can interpret intent and emotions.





Brand voice and narrative shaping: becoming the 'Guardian' of our clients' identity

Brand consistency is crucial for global companies.

- Ensuring consistent tone and style across multiple languages
- · Adapting brand messaging to fit local cultures while preserving brand identity
- Educating clients on the cultural impact of language choices

POOR TRANSLATION

=

LOST CREDIBILITY & CUSTOMER TRUST

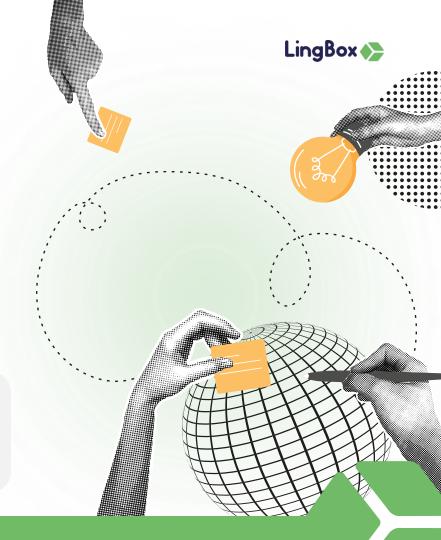
Specialising in high-stakes, high-value niches

Fields where precision is **non-negotiable**:

- Legal & Compliance: contracts, patents, regulatory documentation
- Life Sciences: clinical trials, biomedical technologies
- Luxury & High-End Brands: creative transcreation, cultural consultancy
- Finance & Banking: investment reports, economic analysis
- Tech & Localisation: UX writing

WHY CLIENTS VALUE OUR SERVICE:

- High-risk fields require absolute precision
- Mistranslations can cost millions: lawsuits, brand damage, compliance failures



The future is NOT AI vs. Humans It's hybrid intelligence



Next-Gen language expert = High-value consultant

Offering strategic consultancy

- → Leveraging technology to increase efficiency without losing quality
- Specialising in high-stakes industries where precision is critical
- Shaping brand identity and storytelling across cultures
- Developing business intelligence to help clients beyond language
- Positioning as **top-tier language experts**





What unique value or skill can you bring to the table that AI can't?



LingBox ≽

Thank you Let's connect!



Ilenia Goffredo, Managing Director ilenia@lingbox.co.uk www.lingbox.co.uk

